



TV Cabinet Warranty

Limited One Year Warranty

Patio Galaxy or PMH Construction LLC extends the following limited one-year warranty to the first Purchaser of the cabinet. Warranty is non-transferrable.

WHAT THIS LIMITED WARRANTY COVER: Subject to the exclusions and limitations set forth in this limited Warranty, we warrant to You that each Product will be free from defects in Workmanship, under normal use and maintenance, for the period of one year.

- Cabinet joints to remain intact and fastened together tightly with no movement
- If installed by us, cabinet will stay flat up against back wall and not sagging or un-level.
- All hardware to be in correct placement, rust free and in normal working condition.

WHAT THIS LIMITED WARRANTY DOES NOT COVER (EXCLUSIONS):

- used for purposes for which it is not designed or intended by Us
- which has been subjected to misuse, vandalism, abuse, negligence, accident, or unauthorized modifications.
- damaged by fire, flood, acts of God, or other external causes beyond our control.
- varying in color and characteristics due to age, sunlight, smoke, or other environmental conditions.
- Normal cracking (checking) of cedar. This is normal for cedar and is to be expected.
- Doors that come off the frame due to extremely high winds or failure of customer to keep doors latched while closed or chains set on doors while open. (Locking latch for doors is not included with TV Cabinet. It is the customers responsibility to install a locking latch on doors to keep them shut).
- Water damage to TV. Although our cabinets are made to keep water out, there is no guarantee claim of being waterproof.
- exhibiting normal wear and tear.

Process for submitting a Warranty Claim:

Step 1: Go to Patiogalaxy.com and click the warranty page and fill out a Warranty request form.

Step 2: A team member will review the details and contact you within 1 week of your email to discuss the issue and to gather more info/context. More information may be needed. The more details you send up front, the faster and smoother the process goes.

Step 3: Patio Galaxy will make a determination if the work is covered under warranty or not. If it's not covered, a price will be given to customer for approval. Price of the repair will be paid up front before the work is Scheduled. After payment is made, the work will be scheduled. A rough timeline will be given to Customer.

I have read the warranty information and understand/agree to the terms and conditions stated above.

Customer Name: _____ Customer Signature: _____